

Inspirations

in the Hérault Valley

**Schedule your
next break**

Tailor-made to suit you
Natural, foodie or creative...
Experience a unique adventure!

Relax,

you're in safe hands!

Every group is unique so our experiences should be too:

This magazine is your source of inspiration for your next break in the Hérault Valley.

All our ideas can be tailor-made to suit you.



Our land

Legendary

Inspirations

Natural

Inspirations

Gourmet

Inspirations

Creative

Inspirations

Family

Inspirations

Our inspirational villages

Argileum, the pottery centre

Our Terms and Conditions

 **Contact our
incoming department**

**for support planning your
tailor-made break:**

- Intercommunal
Saint-Guilhem-le-Désert Vallée de l'Hérault Tourist Information
3 parc d'activités de Camalcé BP 46 - 34150 GIGNAC
- +33 (0)4 67 57 00 03
- visites.groupes@saintguilhem-valleeherault.fr
- Monday-Friday 9am-12.30pm and 2pm-5.30pm

Our land



1001 ways to connect and cover the Hérault Valley



Scan me to find the right mode of transport for you!

Intercommunal Saint-Guilhem-le-Désert Hérault Valley Tourist Information
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Saint-Guilhem-le-Désert

The Count of Toulouse and Duke of Aquitaine Guillaume (Guilhèm in Occitan) founded an abbey in 804 in part of the Hérault Valley devoid of any human life, a "desert" called the Gellone valley.

The abbey was named Gellone Abbey, renamed Guillaume Abbey when its founder died in 812 then became Saint-Guilhem Abbey after his canonisation in 1066.

Countless believers flocked to the abbey to see a relic of the True Cross and it became a major pilgrimage site.

A town sprang up around the abbey.

The abbey was part of the Lodève diocese in the Middle Ages whilst nearby Aniane Abbey (founded in 782 by one of Guillaume's friends) was in the Maguelone diocese.

The town was temporarily called Verdus-le-Désert during the French Revolution.



Did you know?

When he described the land as a "desert", he meant there were no people here, not that there were no plants. He crossed the Gorges de l'Hérault and settled on the Verdus riverbanks amongst the sharp rocks and crisp water.

Legendary Inspirations

Welcome to a land of legends. Dive into centuries of heritage in the Hérault Valley: our Legendary Inspirations will open your eyes to an incredible legacy!





Myths and legends in the Hérault Valley

-  2 days/1 night
-  Most Beautiful Villages in France UNESCO sites
-  from 200€ per person
-  Based on 25 ppl

A giant, the devil, animal mascots, a cave...
28 villages in the Hérault Valley jam-packed with legends and just waiting for you to explore them. Ready to go?

Day 1

- Guided tour of Saint-Guilhem-le-Désert and Gellone Abbey and free time in the village
- Lunch at your restaurant
- Tour and free time in the pottery village of Saint-Jean-de-Fos
- Dinner and night at your accommodation

Day 2

- Breakfast
- Free time at Pont du Diable
- Wine tasting at the Grand Site de France visitor centre at Pont du Diable
- Lunch at your restaurant
- Grotte de Clamouse tour

 1 night half-board accommodation; drinks at extra charge. 2 lunches inc. drinks. Admission and guided tours (scheduled sites and monuments).



Local legends

-  ½ day
-  UNESCO sites, Vignobles et Découvertes
-  from 55€ per person
-  Based on 15 ppl

Travel back in time on a tour:
explore the circular town of Saint-Pargoire protected by a... snail, its mascot!
Explore its stunning Gothic church.

- Guided tour of Saint-Pargoire
- Winery tour and tasting
- Lunch at your restaurant

 Guided tour, lunch, admission and tasting.



Two legendary abbeys

-  1 day
-  UNESCO site, Most Beautiful Villages, Grand Site de France
-  from 65€ per person
-  Based on 15 ppl

The Hérault Valley is built around its two iconic monuments: the Benedictine Aniane Abbey with a stormy history and Gellone Abbey, a romanesque masterpiece founded by Charlemagne's cousin and now a UNESCO World Heritage Site as part of the Way of Saint James in France.
A whirlwind of history, myth and legend...
Dive into our heritage!

- Guided tour of Aniane Abbey
- Lunch at your restaurant
- Guided tour of Saint-Guilhem-le-Désert and Gellone Abbey
- Musée du Village d'Antan (bygone village museum) tour

 Guided tour, lunch, admission and tasting.





Salzmännchen pine

The Saint-Guilhem-le-Désert peaks are covered by an outstanding state-owned forest spanning fifteen kilometres. It stands out for being home to a rare and endangered species of pine tree called Salzmännchen pine (*Pinus nigra* subsp. *Salzmannii*). The true-breeding organism and subspecies of Austrian pine is listed as a seed-bearing tree by forest services.

The pine tree grows on dolomite rocks, is famous among naturalists and home to a huge number of rare insects in France. It may have fallen foul of forest fires but young trees are repopulating the ravaged land today. The native local species is dying out but is listed by Natura 2000 and grows in the Grand Site de France Gorges de l'Hérault.

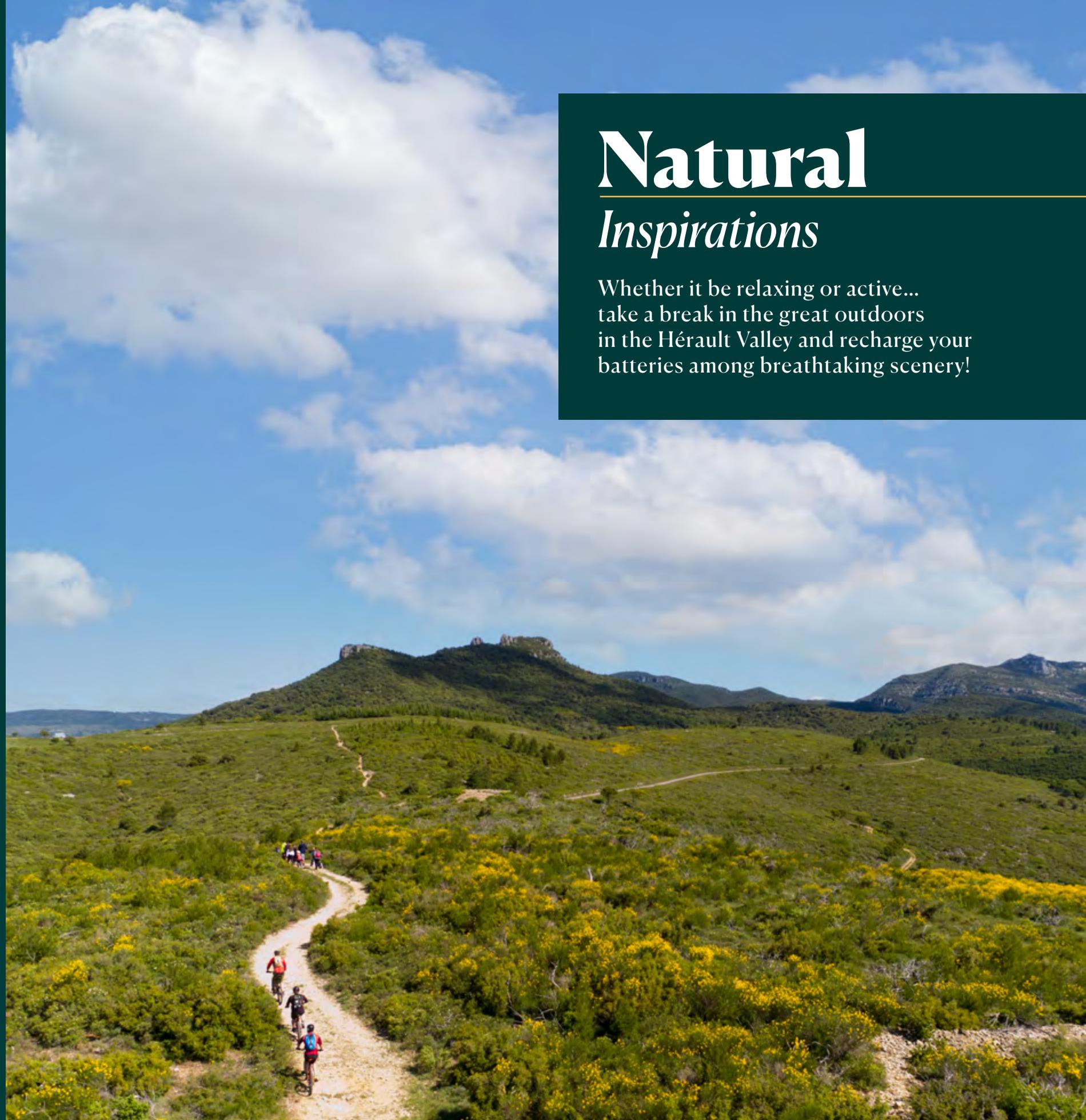


The unmissable event!

The Fête de la Nature brings the Hérault Valley to life every May: the nature festival puts the spotlight on local environmental gems with free events for all the family.

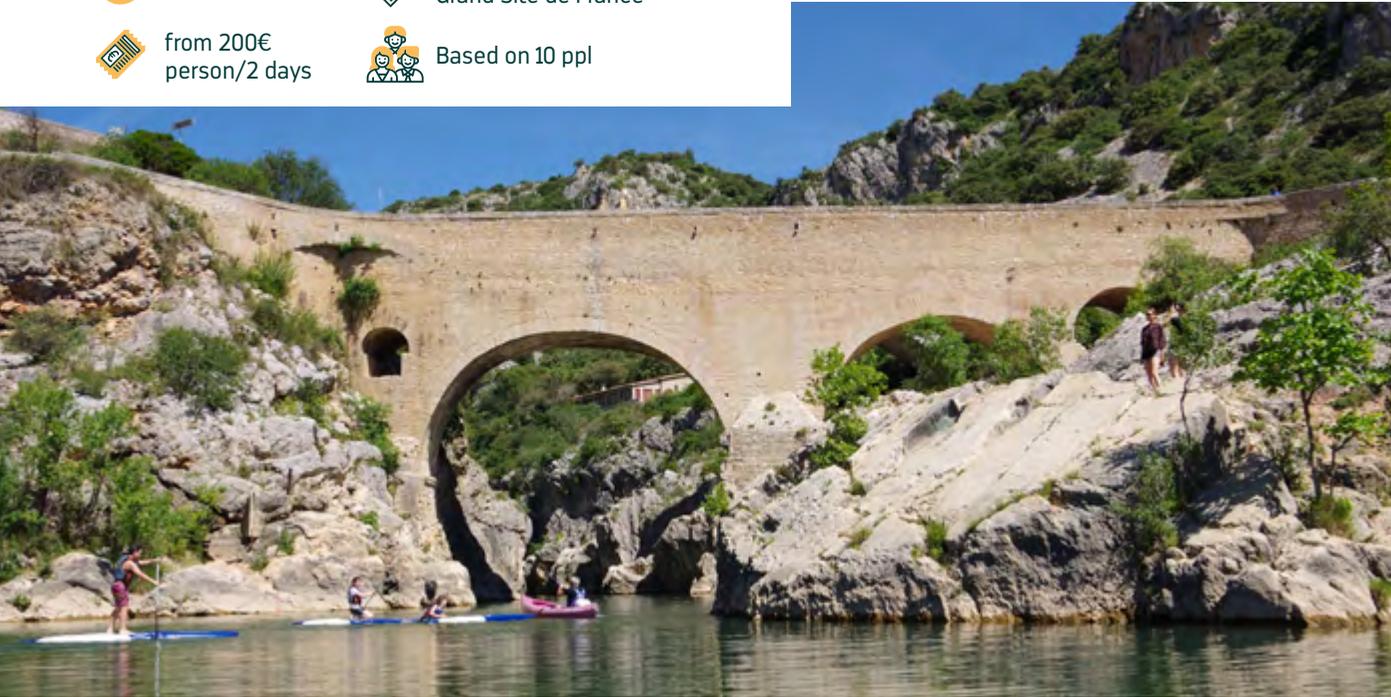
Natural *Inspirations*

Whether it be relaxing or active... take a break in the great outdoors in the Hérault Valley and recharge your batteries among breathtaking scenery!



Outdoor adventure in the Hérault Valley

-  2 days/1 night
-  Eco-friendly, UNESCO site, Grand Site de France
-  from 200€ person/2 days
-  Based on 10 ppl



How about switching off from the daily grind? Get back to nature and soak up the peace and quiet as you unearth the destination's geological oddities.

Day 1

- Pont du Diable guided tour
- Wine tasting at the Grand Site de France visitor centre
- Picnic lunch
- Canoe ride down the Gorges de l'Hérault
- Dinner and night at hotel

Day 2

- Breakfast at hotel
- Le Pouget hike with a naturalist guide
- Lunch at restaurant
- Stone balancing on the Hérault riverbanks



 Guided tour, 1 night half-board accommodation, drinks at extra charge, lunch on day 1 and 2, activities (tasting, canoeing, hiking, stone balancing).

Foodie hike in the Eole area

-  ½ day
-  Outstanding views, Natura 2000, eco-friendly
-  from 35€ per person
-  Based on 15 ppl



A unique excursion exploring a landscape sculpted by man: Causse d'Aumelas Learn everything there is to know about its flora, fauna and amazing wind farm!

- Scenic gourmet experience: local produce tasting (wine, pélardon cheese, olive oil, olives)
- Lunch at your restaurant

 Scenic gourmet experience, lunch.



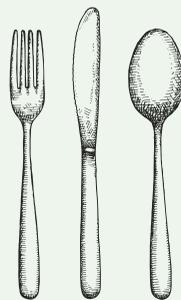
Flowers and wine in the Grand Site de France



-  1 day
-  UNESCO site, Grand Site de France, Most Beautiful Villages in France
-  from 75€ per person
-  Based on 20 ppl

Learn to recognise edible wild plants and climb up to Montpeyroux, an amazing village that makes fine wine and has always been true to its roots.

- Foraging walk
- Picnic at the bottom of the Castellans de Montpeyroux
- Scenic walk in Montpeyroux: Castellans, wine and village
-  Guided tours, picnic hamper.



Ragoût d'Escoubilles recipe

The Hérault Valley's signature stew celebrates leftovers! The meat and vegetable casserole originally used ingredients left over from the week. The speciality had its own ritual: the villagers would make the stew then hand it over to the baker. The baker would then wrap it in puff pastry and bake it in the bread oven. The villagers would go and pick it up at meal time. Nowadays, every village has its own recipe.

Serves 8:

Ingredients: Livers and gizzards (duck, turkey), necks and legs, green olives, carrots, potatoes, celery, dried mushrooms, onion, 1 vol au vent.

Method:

Brown the offal and put to one side. Add onion, carrot sticks, diced potato and celery to the pan. Leave to sweat then add olives, mushrooms and offal. Cover with water, leave to simmer on a low heat with the lid on. Season with salt and pepper. Serve in the vol au vent as a garnish for the meat.



Unmissable!

Explore the local markets and meet our passionate producers all year round. Pick up your seasonal local produce from farm to fork!

Gourmet Inspirations

Traditional olive oil, quirky honey, unique flavours, recipes passed down through the generations...
Experience our Mediterranean sun-drenched produce!





Mouth-watering experience in the Hérault Valley

- 2 days/1 night
- Eco-friendly, UNESCO site, Grand Site de France
- from 250€ per person
- Based on 25 ppl

The Greeks gave us the gift of olive oil and wine which are now integral to our land. A mouth-watering break.

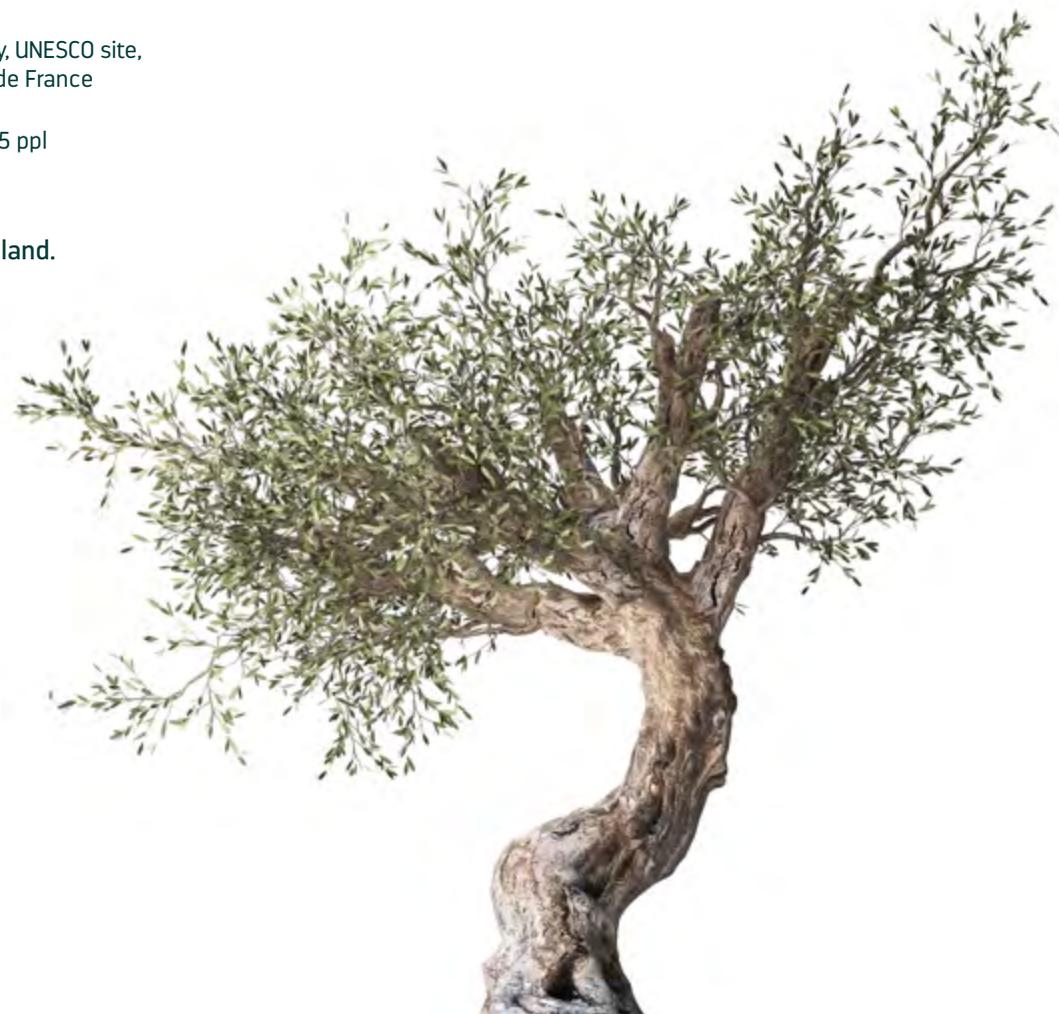
Day 1

- Mill tour with olive oil and spread tasting
- Lunch
- Guided tour of Gignac
- Dinner and night at hotel

Day 2

- Breakfast at hotel
- Winery tour and tasting
- "Winemaker's lunch"
- Farm tour and tasting

1 night half-board accommodation, drinks at extra charge, 2 lunches including drinks, activities (tours, tastings).



Quirky micro-production in Saint-Guilhem

- 1 day
- Grand Site de France, UNESCO, foodie, Most Beautiful Villages
- from 60€ per person
- Based on 10 ppl

Caviar and beer made in Saint-Guilhem-le-Désert?! This time it's a true story. Tantalise your tastebuds with outstanding produce.

- Guided tour of Saint-Guilhem-le-Désert
- Sturgeon fish farm tour and caviar tasting
- Lunch at your restaurant
- Microbrewery tour
- Free time in the village

Tours (caviar tasting included, beer tasting at extra charge), lunch with drinks included.



Delicious dusk

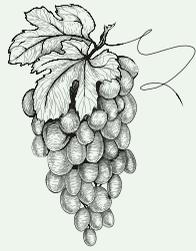
- ½ day
- Vignobles et Découvertes, aperitif, sunset
- from 45€ per person
- Based on 10 ppl

Why do excursions always have to start in the morning? Spend the afternoon indulging and end on a high with sunset nibbles...

- Chocolate and wine pairings
- Sunset nibbles and a get-together at the winery

Guided tour, lunch, admission and tasting.





Canal de Gignac

The canal was built in 1890 and starts in the Hérault River upstream of Saint-Guilhem-le-Désert. The main network is 50km long and its network of secondary and tertiary canals cover approximately 200km, supplying water to the top of the plots. It played a vital role in the area's economic boom as it covered 14 towns and villages in the Hérault Valley and aimed to intensify vine growing, combat phylloxera and diversify crops.

Legislation applying to water resources from a 19th century law was in force until the late 1990s: it allowed water to be extracted from the Hérault River. The early 2000s marked a turning point in the waterway's management: the amount of water extracted from the river had to be significantly reduced to protect it and its woodland and better allocate resources for different uses.

Years of discussions, negotiations and changes to the canal's function have now enabled operators to implement a controlled and sustainable irrigation project better suited to farming methods. The managing body has now set the benchmark for its governance and constant dialogue with Montpellier University and researchers.



Quirky

The Saint-Saturnin-de-Lucian Poets' Wine Trail is an experience devoted to local poet Max Rouquette.

Wine

Inspirations

Join our winemakers in their cellars!
The Hérault Valley has an extraordinary climate and land: The Hérault River carved out the rock, wound through the garrigue then created an outstanding vineyard with world-renowned grape varieties. Cheers!



Fine wine getaway

 2 days/1 night

 from 200€
per person

 Vignobles et Découvertes, a vintage
ranked among the best 50 wines
in the world

 Based on 15 ppl

Indulge your senses on an epicurian escape!
Get a warm welcome from local winemakers
and producers and spend the weekend
learning from them and sharing their passion!

Day 1

- Walk and tour of the Mediterranean grounds at Mas de la Séranne, cellar tour and tasting
- Lunch at restaurant
- Tour and olive oil tasting

Day 2

- Wine hike from Montpeyroux
- Cooperative winery tour and tasting
- Lunch at restaurant
- Free time to walk the Poets' WineTrail



 Lunch on day 1 and 2 with drinks included, 1 night half-board accommodation, drinks at extra charge.



Scooter ride in the vineyard



 ½ day

 from 60€
per person

 Green transport, Vignobles
et Découvertes, adrenaline rush

 Based on 9 ppl

Make memories zipping around
the vineyard on an all-terrain
electric scooter!

- Electric scooter ride in the vines
- Wine tasting at the winery
- Lunch at your restaurant

 Walk, tasting and lunch.

The art of turning water into wine

 1 day

 from 95€
per person

 Vignobles
et Découvertes

 Based on 15 ppl

River, dam, canal, watering... Water is
intrinsic to the history and boom of the
local vineyard. Explore the fabulous Gignac
vineyard before delving deeper into this
essential part of the local economy.

- Wine hike from Gignac
- Cooperative winery tasting
- Lunch at restaurant
- Guided tour of the Meuse hydroelectric dam

 Tours and tastings,
lunch with drinks included.



Saint-Jean-de-Fos, the pottery village

A stone's throw from the Pont du Diable, get arty in this pretty village whose pottery trade dates back to the 15th century!

The tradition lives on in Saint-Jean-de-Fos where countless studios bring the medieval lanes to life. Meet the passionate potters who love sharing their expertise and introducing visitors to their impressive craft.

Do you want to get stuck in?
Head to Argileum to experience the history of pottery and take part in an introductory shaping or turning class.



Did you know?

The Hérault Valley district council has been approved as a Ville et Métiers d'Art (Arts and Crafts Town) since 2013. The destination takes part in the annual European Artistic Crafts Days.

Creative

Inspirations

The Hérault Valley is a cultural and creative hotspot approved as a Ville et Métiers d'Art (Arts and Crafts Town). Our qualified craftsmen draw on the best of the land bring you creative experiences...



Creative experience in the Grand Site de France

-  2 days/1 night
-  Grand Site de France, pottery, local crafts
-  from 150€ per person
-  Based on 15 ppl



Our craftsmen are talented... and so are you! Experiment with different techniques, let your imagination run wild and take your creations (and memories!) home after class.

Day 1

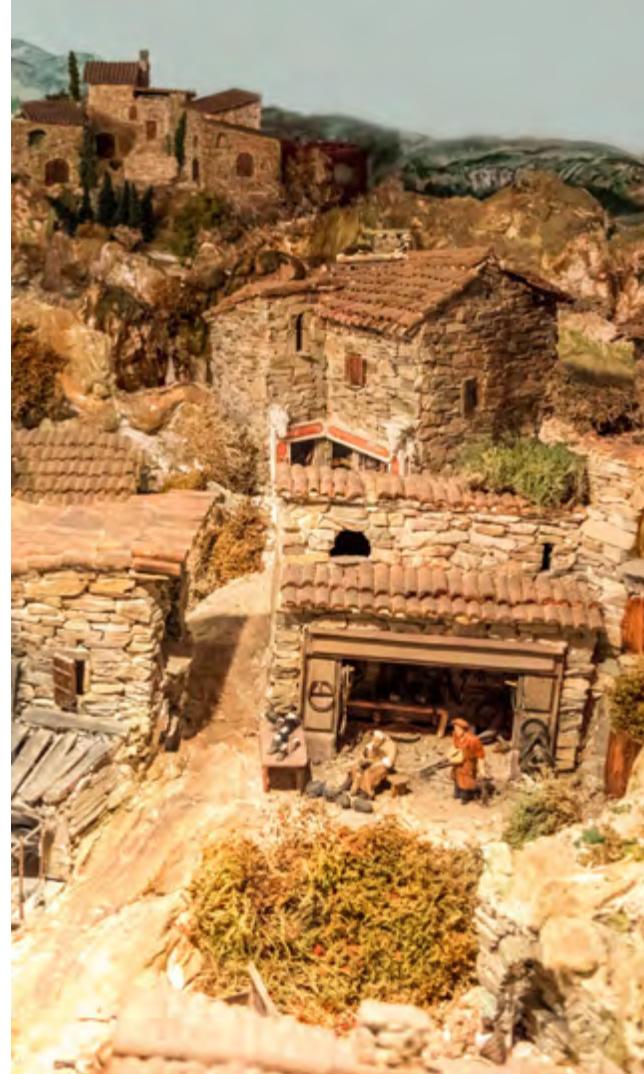
- Introductory pottery class
- Lunch at your restaurant
- Guided tour of Saint-Jean-de-Fos village and ancient Oyas® watering vessels
- Dinner and night at your accommodation

Day 2

- Knife-making class
- Lunch at your restaurant
- Tour of the Grand Site de France visitor centre showcasing local expertise
- Free time at Pont du Diable



 Guided tour, pottery introduction and knife-making classes, 1 night half-board accommodation with drinks at extra charge, lunch on day 1 and 2 including drinks.



When santons come to life

-  ½ day
-  Grand Site de France, Most Beautiful Villages, UNESCO site
-  from 45€ per person
-  Based on 10 ppl

Hélène and Jacques Prouget are master santon makers who take you back in time in a traditional old Saint-Guilhem-le-Désert house that's now the Musée d'Antan (bygone times museum). This trip is packed with stories, magic, traditions and good times!

- Museum tour
- Free time in Saint-Guilhem-le-Désert
- Lunch at restaurant

 Guided tour and lunch including drinks.

See you in the Land of Clay

-  1 day
-  from 65€ per person

- Introductory pottery class and guided tour of Argileum
- Free time in Saint-Jean-de-Fos village
- Lunch at your restaurant
- Tour of the factory making ancient Oyas® watering vessels
- Free time at Pont du Diable





Animal mascots

Traditions are alive and kicking here and capture a valley packed with legends, history and community...

One of our traditions is unique and steeped in local folklore: Animal mascots.

They are lauded as our villages' saviours and protectors with wooden sculptures covered in fabric that are paraded through town once a year in a festival packed with pagan rituals.

Here are just a few of the mascots in the Hérault Valley: the Snail in Saint-Pargoire, Lo Picart (ram) in Saint-Jean-de-Fos, the Black Pig in Saint-André-de-Sangonis, the Boumian (lion) in Le Pouget and the Donkey in Gignac which is paraded on Ascension Day as part of the Senibelet Festival!



Fun and educational

Little Archaeologist classes, an interactive educational experience to experience life as a scientist! 7-14 year olds excavate a reconstruction to unearth items then analyse them to get a better understanding of how medieval monks lived at Aniane Abbey.

Family Inspirations

Hérault Valley is a huge playground. This is the place to make memories that last a lifetime!



Natural thrills

for all ages

-  2 days/1 night
-  Sustainable activity, eco-friendly
-  150€ per adult
70€ per child
-  Based on 10 ppl



Whether it be exploring, caving or driving a makeshift machine, the Hérault Valley is the place for thrill-seekers!



Day 1

- Caving park at Grotte de Clamouse
- Lunch at your restaurant
- Educational tour of Pont du Diable
- Dinner and night at your accommodation

Day 2

- Soapbox derby and games of skill in a wildlife park and eco-friendly activities
- Lunch at restaurant or picnic hamper
- Free time in your choice of village

 1 night half-board accommodation with drinks at extra charge, lunch on day 1 and 2 including drinks, admission and scheduled activities.

Adventure

in the Grand Site de France

-  1 day
-  from 70€ per person
-  Nature, animals
-  Based on 15 ppl

A day jam-packed with adventure: an exciting investigation in the morning and a treetop trail in the afternoon. Calling all budding explorers!

- Escape room in the great outdoors
- Lunch at your restaurant
- Treetop adventure

 Guided tours, picnic hamper.



Treasure hunt

on the farm

-  ½ day
-  Nature, animals
-  from 40€ per person
-  Based on 10 ppl

An adventure for little animal lovers. Make memories with your four-legged and feathered friends before you take part in an extraordinary treasure hunt!

- Petting zoo tour
- Treasure hunt
- Optional picnic on-site (not provided)

 Farm admission and entertainment.





Our inspirational villages

We bring you bespoke tours in the Hérault Valley.

SAINT-GUILHEM-LE-DÉSERT • 1.5 hr

Explore the **medieval village** of Saint-Guilhem-le-Désert, deep in Gellone Valley and listed as one of the Most Beautiful Villages in France. Feast your eyes on the famous **Gellone Abbey** founded in 804 by Guilhem, one of Charlemagne's cousins, and now a **Languedoc romanescque masterpiece**. Saint-Guilhem-le-Désert is a haven of peace, a stop for pilgrims on the **Way of Saint James** and an unmissable village in the Hérault area.

SAINT-GUILHEM-LE-DÉSERT AND GELLONE ABBEY'S TREASURES • 2 hr 15 *Extra charge

Classic tour of the **village, abbey and Gellone Abbey museum**. The museum stands out for its minimalism, atmosphere and light. It has two striking reconstructions of the cloister made using 12th century parts housed in the monks' former refectory. It also houses the tomb of the abbey's founder, Guillaume, the Duke of Aquitaine, Charlemagne's cousin and the village's namesake. The **Les Voyages du Cloître** film takes you back in time to experience this unique site's thrilling and stormy past.

ANIANE ABBEY • 2 hr

Dive into the **stormy history** of this Benedictine abbey, founded in 782 by **Benedict of Aniane** before being used as a cotton mill in the 19th century, then a prison and a young offender institution. We give you exclusive **access to the** site which is only open to visitors who book in advance. The tour guide will introduce you to the monastery's history from its foundation (with the results of archaeological digs in 2011) to current projects.

SAINT-JEAN-DE-FOS • 1.5 hr

Guided tour of the **medieval centre** of St-Jean-de-Fos, a village with a tradition that dates back over 600 years: **glazed pottery**. As you wind through its narrow lanes, you'll explore its **circular old town**, Saint Jean Church and traditional understated limestone houses peppered with green ceramic.

LE POUGET • 1.5 hr

Le Pouget is an unspoilt **Languedoc circular village** on a hill overlooking the Hérault Valley. The guide will explain how the village and its surroundings were part of the Aumelas viscounty, then handed from the Montpellier fiefdom to the kingdom of Aragon, then the kingdom of Majorca before finally joining the French kingdom in 1349!

SAINT-PARGOIRE • 1 hr 15

This **circular village** lies on the transhumance path and salt road junctions and it flourished under its rulers: the abbots of Gellone, lords of Saint-Pargoire. From above, the village lanes **coil into a snail shell** around the church. The snail is actually the village's mascot based on a famous legend! The village's crown jewel is its impressive **Gothic Southern French-style church** with fantastic 14th century stained glass windows.

GIGNAC • 2 hr

The **medieval village** was a medieval administrative court and major economic hub with fairs and markets. After the Wars of Religion, classical public and private buildings appeared here which you can soak up on a walk around the centre. Feast your ears on **Gignac traditions and legends**! Take your pick from a tour of Notre Dame de Grâce, a stone's throw from the centre, and a trip to Pont de Gignac, **an amazing 18th century bridge** (tour at extra charge).

MONTPEYROUX • 2 hr

The **village street** stands on a former trade road, the "cami ferrat" which ran from the Larzac coast over the famous Pont du Diable. The village was protected by **Castellas** and lived off trade with mule drivers and carriers, before turning its attention to making **fine wine**. Soak up life in Montpeyrroux and the beautiful village.

PUÉCHABON • 1 hr 15

The **medieval village** of Puéchabon lies deep in the garrigue and is packed with **fantastic architecture**. Join a tour of its lanes exploring the old circular village, its churches, squares, washhouses, **former gas factory** and other oddities that make Puéchabon such a treat.

Guided tour prices

ADULT GROUP	Up to 10 ppl	10-20 ppl	20-30 ppl	Over 30 ppl
March-October	95.00€/group	120.00€/group	6.00€/person	6.00€/person
November-February		100.00€/group	5.00€/person	5.00€/person
Free	-	-	-	2 (driver + leader)
Extra charge for Sundays and bank holidays: 50.00€				
Extra charge for a second guide: 60.00€				
Some tours are available in foreign languages. <i>Contact us.</i>				
Child rate for 10-18 year olds: 4€				

*Prices include guided tours and admission to the stated sites.

Tour of Saint-Guilhem-le-Désert village + Gellone Abbey + Abbey Museum (2 hr 15)

ADULT GROUP	Up to 10 ppl	10-20 ppl
March-October	130.00€/group	150.00€/group
November-February	120.00€/group	130.00€/group

Designed for groups of up to 20 ppl.
17 min film - Only in French

Sunday mornings and one-off events (bank holidays, mass, weddings etc.)

Gellone Abbey admission by 9.30am. After that, the guided tour will only cover the village. Gellone Abbey closed to visitors from 10.15am (groups). Mass at 11am.



Argileum *the pottery centre*

This remarkably well-preserved 19th century pottery studio unlocks the secrets behind Saint-Jean-de-Fos' signature glazed clay.

Hands-on games, short films and holograms are all part of the fun-filled and creative experience: a modern display to learn every step that goes into making ceramics.

Visit the on-site gift shop showcasing local crafts, the reading area and creative activities.

Join a class:

The workshops cover 250m² and host classes, groups, meetings and seminars.

Take part in our tours and introductory classes all year round

	Adult groups	Individuals grouped in an adult group	Children (4-18 years old)	Individuals grouped in a children's group (4-18 years old)
Guided tour	5.00€/person (up to 30 ppl split into 2 groups)	March-October: 6.00€/person November-February: 5.00€/person (8-15 ppl)	3.00€/person (up to 30 ppl split into 2 groups)	4.00€/person (8-15 ppl)
Guided tour + 1 hr shaping class	10.00€/person (up to 30 ppl split into 2 groups)	10.00€/person (8-15 ppl)	6.00€/person (up to 30 ppl split into 2 groups)	6.00€/person (8-15 ppl)
Firing (takes 2-3 weeks)	0.50 €/person (1 item/person)	0.50€/person (1 item/person)	0.50€/person (1 item/person)	0.50€/person (1 item/person)
Free	1 free place for 15 paying participants	-	1 free place for 15 paying participants	-

* Child rate: Tour 2.80€. Guided tour + shaping class 5.60€

Our Terms and Conditions

Article 1: Legal information

As per article L133-3 of the French Tourism Code in the law of July 2009:

Tourist Information provides hospitality and information to tourists. It also works with tourist boards for the department and region to promote tourism in the area or district. It is involved in coordinating various partners' involvement in boosting local tourism. The council may put it in charge of designing and implementing the local tourism policy and local tourist development campaigns in full or in part i.e. creating tourist services, operating tourist and leisure facilities, research, running activities, planning festivals and cultural events. Tourist Information may sell tourist services in accordance with the terms set out in the only chapter of Book II Title I.

The following terms of sale apply to day trips between Tourist Information and the client:

Article 2: Booking terms

- Booking is confirmed when the client pays the deposit and returns one of two copies of the contract signed by both parties to Tourist Information by the deadline stated on the contract.

Article 3: Service duration

- The client contracts services for a set time limit and cannot claim any security of tenure upon completion of the service.

Article 4: Payment terms

- Guided tours and day trips: The balance is due on the day of the service or on receipt of the invoice. No credit card payment. Cash or cheque (made out to the Trésor Public) only.

Article 5: Late arrivals

- The client must appear on the date and time stated on the Tourist Information contract. Any delays will be invoiced (31 Euros per hour) and the balance is due at the end of the service. The tours will then be subject to the guide's availability and the day's schedule i.e. they will either be provided in full, cut short or cancelled. Tourist Information shall not be held responsible for failure to provide one or all services due to the client being later than the time stated on the booking contract. Schedules are subject to the opening times and dates of museums, monuments and visitor attractions. Any services that are not provided due to the client's late arrival remain payable and non-refundable.

Article 6: Cancellation terms

- Saint Guilhem-le-Désert/Hérault Valley Tourist Information must be informed of any cancellations by recorded delivery at least a fortnight before. Otherwise, Tourist Information shall withhold the deposit or require payment in full if the service is cancelled 24 hr in advance.

As per article L.211-13, Tourist Information agrees to provide a replacement service or a full refund in the event of a force majeure.

Article 7: Free places

- Guided tours: the driver and group leader go free for groups of 30 people or more.
- Argileum: the driver and group leader go free for groups of 30 people or more.
- Partner services: the driver/leader go free subject to individual partner's terms.

Article 8: Guide service

- Tourist Information guided tours include the services of tour guides or qualified staff.

Article 9: Group size

- 1 guide for groups of up to 50 people.
- 1 guide for school groups of up to 30 children.

On demand, a second guide (subject to availability) for groups of up to 50 people can be provided for an extra charge of 50€.

Article 10: Insurance

- The client is responsible for any damage caused by them. Tourist Information cannot be held responsible for any damage caused by third parties and in any sites or buildings visited.

Article 11: Liability

- Tourist Information cannot be held responsible for exceptional circumstances, force majeure or acts by third parties.

Article 12: Saint-Guilhem-le-Désert tour terms

- The guided tour of Saint-Guilhem-le-Désert cannot be held between 10.30am and 2pm, on Sunday mornings or some bank holidays due to mass and other religious celebrations.

Article 13: Complaints

- Please send any complaints to Tourist Information by recorded delivery within three days of the date and time of the service.

- Any dispute regarding our terms and conditions shall be referred to Montpellier Court.

- In the event of an unsatisfactory response or no response within 60 days of contacting customer services, the client can contact the Tourism and Travel Regulator. Please visit the website for contact details: www.mtv.travel

Article 14: Extra charge on Sundays and bank holidays

- Sundays and bank holidays incur an extra charge of 34 Euros.

Article 15: Disclaimer

- The prices stated in the contract are not subject to change, unless there is a clause detailing the possibility of an increase or decrease in price and how it is calculated, solely to take variations into account:

Travel expenses, including petrol costs;

Licence fees and taxes pertaining to services provided i.e. landing, boarding and disembarking taxes at ports and airports;

Exchange rates applied to the trip or stay.

The price stated in the contract cannot be increased in the thirty days before the scheduled departure date.



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Saint-Guilhem-le-Désert Hérault Valley Tourist Information

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Entrust us with your project



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